

11100820821080 Dt. 17/07/21

Organisation Details	Buyer Details
Type: Central PSU Ministry: Ministry of Coal Department: Materials Management Organisation Name: Western Coalfields Ltd Office Zone: Western Coalfields Limited / Nagpur	Designation: Assistant Mgr MM Contact No.: 0712-2511381-5859 Email ID: satish.alugolu@nic.in GSTIN: 27AAACW1578L1ZW Address: WCL Hqrs, Coal Estate, Civil Lines, NAGPUR, MAHARASHTRA-440001, India

Financial Approval Detail	Paying Authority Details
IFD Concurrence: Yes Designation of Administrative Approval: DT (P&P) Designation of Financial Approval: GM(FINANCE)	Payment Mode: Offline Designation: Dy Manager Fin Email ID: sprathi@westerncoal.gov.in GSTIN: 27AAACW1578L1ZW Address: WCL Hqrs, Coal Estate, Civil Lines, NAGPUR CITY, MAHARASHTRA-440001, India

Seller Details	
GeM Seller ID: C5C6180000387384 Company Name: MAX SECURE SOFTWARE INDIA PRIVATE LIMITED Contact No.: 09881473351 Email ID: tech@maxpcsecure.com Address: 10,CLOVER VILLAGE,10 Windsor Terrace, Clover Village,wanaawadi, PUNE, MAHARASHTRA-411040, - MSME verified: Yes GSTIN: 27AAGCS9760C1Z5 , 27AAGCS9760C1Z5	

*GST / Tax invoice to be raised in the name of - Consignee

Product Details							
#	Item Description	Category Name	Model	HSN Code	Ordered Quantity	Unit	Price (Inclusive of all Duties and Taxes in INR)
1	Product Name : MAX SECURE End Point Protection Software Brand : MAX SECURE Brand Type : Registered Brand Catalogue Status : OEM verified catalogue Selling As : OEM	End point protection software/ appliances	Max End Point Security Business 1 user 3 year	85238020	301	pieces	180,299
Total Order Value (in INR)							180,299

Consignee Detail						
S.No	Consignee	Item	Lot No.	Quantity	Delivery Start After	Delivery To Be Completed By
1	Designation: - Email ID: ss.mangare@nic.in Contact: 07175-285019- GSTIN: 27AAACW1578L1ZW Address: Regional Stores, WCL New Majri, P.O. Shivaji Nagar Distt Chandrapur, CHANDRAPUR, MAHARASHTRA-442503, India	MAX SECURE End Point Protection Software	-	46	01-Apr-2021	13-May-2021
	Designation: - Email ID: asaari.mahender@nic.in Contact: -9618810882-	MAX SECURE End				

2	GSTIN: - Address: Regional Stores, WCL P.O. GHUGUS COLLIERY Distt Chandrapur, M.S ; Pin 442 505, CHANDRAPUR, MAHARASHTRA-442505, India	Point Protection Software	-	62	01-Apr-2021	13-May-2021
3	Designation: - Email ID: ulli.srikanthganes@nic.in Contact: - GSTIN: - Address: Regional Stores, WCL, Durgapur Opencast, P.O. DURGAPUR Distt Chandrapur, (M.S)Pin 442 403, CHANDRAPUR, MAHARASHTRA-442403, India	MAX SECURE End Point Protection Software	-	50	01-Apr-2021	13-May-2021
4	Designation: - Email ID: akpandey989@westerncoal.gov.in Contact: -8989117973- GSTIN: 23AAACW1578L1Z4 Address: Regional Stores, WCL Pench Area P.O CHANDAMETA Distt. Chhindwara, M.P 480447 GSTN: 23AAACW1578L1Z4, CHHINDWARA, MADHYA PRADESH-480447, India	MAX SECURE End Point Protection Software	-	60	01-Apr-2021	13-May-2021
5	Designation: - Email ID: kskattimani@westerncoal.gov.in Contact: - GSTIN: 23AAACW1578L1Z4 Address: Regional Stores, Western Coalfields Limited Pathakhera Area P.O.:Pathakhera Colliery-460449, Distt.:Betul.(M.P) GSTN: 23AAACW1578L1Z4, BETUL, MADHYA PRADESH-460449, India	MAX SECURE End Point Protection Software	-	36	01-Apr-2021	13-May-2021
6	Designation: - Email ID: rahul.amane@nic.in Contact: 07116-247181- GSTIN: 27AAACW1578L1ZW Address: Regional Stores, WCL PO SILEWARA COLLIERY Dist. Nagpur M.S.; Pin 441 109, NAGPUR, MAHARASHTRA-441109, India	MAX SECURE End Point Protection Software	-	47	01-Apr-2021	13-May-2021

Product Specification for MAX SECURE End Point Protection Software

Specification	Sub-Spec	Value
BASIC INFORMATION OF END POINT PROTECTION SOFTWARE(GOLDEN)	Category	Software
	Software/ Appliance Type	Perpetual
	Name of Software	End Point Security
	OEM Model / Part NO.	MCS13
	Software / Appliance Version	19.0.4.033
	Date of Launch of Version	July 2020
FEATURES AND FUNCTIONALITY PARAMETERS(GOLDEN)	Mobile Endpoints Security	Yes
	Global Threat Intelligence support	Yes
	Advanced Protection for Virtual Environments	Yes
	Signature based Protection	Yes
	Data Protection / Full disk and file Encryption	Yes
	Data Loss Prevention (DLP/IDLP) capability	Yes
	Storage Security	Yes
	Data backup / Data recovery	Yes
	Cloud-Assisted Security Network	Yes
	No. of days Training provided at site	0
	Number of Years upto which support (warranty) is available from OEM / Franchise online	3

FEATURES AND FUNCTIONALITY
PARAMETERS(GENERIC)

Anti-virus feature	Yes
Anti-malware feature	Yes
Anti-phishing feature	Yes
Anti ransom ware	Yes
Personal Firewall	Yes
Network Attack Blocker	Yes
Web Control / URL filtering	Yes
Host - based Intrusion Detection / Prevention System(HIDS/HIPS/IPS/IDS)	Yes
Host integrity	Yes
Application Control	Yes
Device Control	Yes
USB Device Control	Yes
Vulnerability asesment and patch management	Yes
Deception Technology	Yes
Browser protection	Yes
Anti-theft Protection	Yes
End point forensic	Yes
File server Protection	Yes
System Watcher	Yes
Memory Protection	Yes
Advance machine learning	Yes
Content filtering capability	Yes
Auto-Sandboxing capability	Yes
Device Authentication capability	Yes
Centralized Management	Yes

SUPPORTED HARDWARE REQUIREMENTS
PARAMETERS

Hard Disk Space Required	2gb
RAM Size required	2gb
CPU required	20%
Operating Systems supported (Driver)	windows
Hyper link compatibility matrix	Yes

GENERIC PARAMETERS OF END POINT
PROTECTION SOFTWARE

Free Upgradation to Higher Version with in support period	yes
Number of user handling capability	10000
Concurrent user handling capability	1000
Valid Licence copy to be provided	YES
Software supplied through	Media & URL Link
Certifications / Benchmarking of Software Products	microsoft, opswat
Installation and Demonstration	Yes
List of items included in the package	license key
Hyper link to Data sheet	MEPSDatasheet.pdf
No of Software /Appliances sold	1000

Number of User Reference no. 1 with in Government Department email, phone no. of concerned authority where Software/ Appliance installed

10

Details of Government Department email, phone no. Of concerned authority where Software/Appliance installed for above

railways, coal

Buyer Defined Additional Specification for MAX SECURE End Point Protection Software

Specification	Value
Number of Years upto which support (warranty) is available from OEM / Franchise online	5

Terms and Conditions

1. General Terms and Conditions-

1.1 This Contract between the Seller and the Buyer, is for the supply of the Goods and/ or Services, detailed in the schedule above, in accordance with the General Terms and Conditions (GTC) as available on the GeM portal (unless otherwise superseded by Goods / Services specific Special Terms and Conditions (STC) and/ or BID/Reverse Auction Additional Terms and Conditions (ATC), as applicable

1.2 Terms of delivery: Free Delivery at Site including loading/unloading. In respect of items requiring installation and / or commissioning and other services in the scope of supply (as indicated in respective product category specification / STC / ATC), and the cost of the same is also included in the Contract price.

1.2.1 Contracted goods should be delivered at the consignee or designated delivery location as per the working time of the buying organisation. Seller may get the same confirmed from consignee before scheduling delivery.

1.2.2 A copy of the contract should be available with the messenger / dispatching agency that delivers the Goods at consignee / delivery location (preferably pasted / attached outside the consignment / package) for easy reference and ease in delivery acceptance.

1.3 Delivery period: The Delivery Period/Time shall be essence of the Contract and delivery must be completed not later than such date(s). Any modification thereto shall be mutually agreed and incorporated in the Contract as per the provisions of the GTC.

1.4 Performance Security: If the Seller fails or neglects to observe or perform any of his obligations under the contract it shall be lawful for the Buyer to forfeit either in whole or in part, the Performance Security furnished by the Seller.

1.5 Taxes and Duties: Contract Prices are all inclusive i.e. including all taxes, duties, local levies / transportation / loading-unloading charges etc. Break up of GST shall be indicated by the Seller while raising invoice / bill on GeM. While submitting the bill / invoice Seller shall undertake that the Goods and Services Tax (GST) charged on this bill is not more than what is payable under the provision on the relevant Act or the Rules made there under and that the Goods on which GST has been charged have not been exempted under the GST Act or the Rules made there under and the charges on account of GST on these goods are correct under the provision of that Act or the rules made there under.

1.6 Octroi Duty and / or other local taxes: Contract Prices are all inclusive hence no reimbursement over and above the contract price(s) shall be allowed to seller towards payment of local taxes (such as levy of town duty, Octroi Duty, Terminal Tax and other levies of local bodies etc).

1.7 Limitation of Liability: The provisions of limitation of liability between Buyer and Seller as given in the GTC shall be applicable here.

1.8 Resolution of disputes: The provisions of DISPUTE RESOLUTION BETWEEN BUYER AND SELLER as given in the GTC shall be applicable here.

1.9 Liquidated Damages: If the Seller fails to deliver any or all of the Goods/Services within the original/re-fixed delivery period(s) specified in the contract, the Buyer will be entitled to deduct/recover the Liquidated Damages for the delay, unless covered under Force Majeure conditions aforesaid, @ 0.5% per week or part of the week of delayed period as pre-estimated damages not exceeding 10% of the contract value without any controversy/dispute of any sort whatsoever. In case, Service Level Agreement (SLA) is applicable the same shall be applicable for the Contract.

1.10 Financial Certificate:

1.10.1 The expenditure involved for this purpose has received the Sanction of the competent financial authority.

1.10.2 The funds are available under the proper head in the sanction budget allotment for the concern financial year.

1.10.3 I have been fully authorized by the department to sign the supply order or incur the liability of the Goods being ordered.

1.11 The bidder should submit a self declaration to the effect in bidder's official letter head that their agency have not been black listed by any Agency whatsoever till date.

2. Additional Terms and conditions-

2.1 Scope of supply (Bid price to include all cost components) : Supply Installation Testing and Commissioning of Goods

2.2 Upload Manufacturer authorization: Wherever Authorised Distributors are submitting the bid, Manufacturers Authorisation Form (MAF)/Certificate with OEM details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid.

2.3 Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

2.4 Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.

2.5 Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service requirement during warranty period, Seller has to complete the required Service / Rectification within 3 days time limit. If the Seller fails to complete service / rectification with defined time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG). Cumulative Penalty cannot exceed more than 10% of the total contract value after which the Buyer shall have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to re-imburse the cost of such service / rectification to the Buyer.

2.6

Malicious Code Certificate:

The seller should upload following certificate in the bid:-

(a) This is to certify that the Hardware and the Software being offered, as part of the contract, does not contain Embedded Malicious code that would activate procedures to :-

(i) Inhibit the desires and designed function of the equipment.

(ii) Cause physical damage to the user or equipment during the exploitation.

(iii) Tap information resident or transient in the equipment/network.

(b) The firm will be considered to be in breach of the procurement contract, in case physical damage, loss of information or infringements related to copyright and Intellectual Property Right (IPRs) are caused due to activation of any such malicious code in embedded software.

2.7 Indian suppliers of this item are not allowed to participate and/ or compete in procurement by some foreign governments. Bidders / products from such countries are not eligible / not allowed to participate in this bid in terms of clause 1 (d) of Public Procurement (Preference to Make in India) Order, 2017

2.8 Preference to Make In India products (For bids less than 200 Crore): Preference shall be given to Class 1 local supplier as defined in public procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/Notifications issued by concerned Nodal Ministry for specific Goods/Products. The minimum local content to qualify as a Class 1 local supplier is denoted in the bid document 50%. If the bidder wants to avail the Purchase preference, the bidder must upload a certificate from the OEM regarding the percentage of the local content and the details of locations at which the local value addition is made along with their bid, failing which no purchase preference shall be granted. In case the bid value is more than Rs 10 Crore, the declaration relating to percentage of local content shall be certified by the statutory auditor or cost auditor, if the OEM is a company and by a practicing cost accountant or a chartered accountant for OEMs other than companies as per the Public Procurement (preference to Make-in -India) order 2017 dated 04.06.2020. Only Class-I and Class-II Local suppliers as per MII order dated 4.6.2020 will be eligible to bid. Non - Local suppliers as per MII order dated 04.06.2020 are not eligible to participate. In case Buyer has selected Purchase preference to Micro and Small Enterprises clause in the bid, the same will get precedence over this clause.

2.9 Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference, the bidder must be the manufacturer of the offered product in case of bid for supply of goods. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service. If L-1 is not an MSE and MSE Seller (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band defined in relevant policy, such Seller shall be given opportunity to match L-1 price and contract will be awarded for percentage of 25% of total value.

2.10 Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

2.11 To be eligible for award of contract, Bidder / OEM must possess following Certificates / Test Reports on the date of bid opening (to be uploaded with bid): Bid Security Declaration" accepting that if they withdraw or modify their bids during period of validity etc., they will be suspended for six months" & should submit a certificate from OEM declaring percentage of local content as per MII OM's & Bidder should submit a certificate regarding restrictions on procurement from a bidder of country which shares a land border with india as per Office memorandums issued by Deptt of Expenditure ,PPD , Ministry of Fin under F.No.6/18/2019-PPD dt 23/7/2020..

2.12 Successful Bidder can submit the Performance Security in the form of Account Payee Demand Draft also (besides PBG which is allowed as per GeM GTC). DD should be made in favour of WESTERN COALFIELDS LIMITED payable at NAGPUR. After award of contract, Successful Bidder can upload scanned copy of the DD in place of PBG and has to ensure delivery of hard copy to the original DD to the Buyer within 15 days of award of contract.

Note: This is system generated file. No signature is required. Print out of this document is not valid for payment/ transaction purpose.

